

## Privacy statement GPDR

### 1. Who

Privacy policy Rules the processing of personal data by ECFS bvba with registered office at 8900 Ieper, D'Hondtstraat 45, with company number 0894.080.375, and as a contact person for the processing of data Mr. Chris Deprez.

### 2. What data?

The General Data Protection Regulation defines the term Personal Data as follows:

All information about an identified or identifiable natural person, ("the data subject"); "identifiable" means a natural person who can be identified directly or indirectly, in particular by reference to an identifier such as a name, identification number, location data, an online identifier or to one or more elements characteristic of physical, physiological, genetic, psychological, economic, cultural or social identity of that natural person.

### 3. What is the data used for?

ECFS bvba collects data from the patient for organizational reasons only and in function of the medical file that is kept in the hospital. In the interaction with hospitals, doctors, patients and transport and accommodation facilities, it is possible that the personal data will be transferred. The personal data of our patients are only processed within the framework of the treatments entrusted to ECFS bvba for mediation. All data are covered by professional secrecy.

### 4. Duration of processing

ECFS bvba undertakes to help centralize all collected personal data in the patient file. The data is stored at least for the duration of the treatments that are entrusted to the company as a mediator. There are legitimate interests that allow you to maintain the retention of personal data, even after performing the mediation task. Ecfs bvba confirms that this processing of personal data will be limited to what is necessary within the framework of the legitimate interests. ECFS bvba is connected by professional secrecy, which also includes personal data.

### 5. Safety precautions

ECFS bvba has security measures and purposes of use and does not relate to the application of this data.

## 6. Rights of interested parties.

You have the right to access your personal data, as well as the use that ECFS makes of your personal data, free of charge at any time.

### 6.1. Right of improvement, removal and restriction

You are free to communicate your personal data to ECFS bvba or not. In addition, you always have the right to request ECFS to correct, supplement or delete your personal data. You acknowledge that in the event of refusal of communication or request for the removal of personal data, certain services may not be available. You may also request to limit the processing of your personal data

### 6.2. Right to object

You have a right to object to the processing of your personal data for serious and legitimate reasons. In addition, you always have the right to object to the use of personal data for direct marketing purposes; in such a case you don't have to give reasons.

### 6.3. Right of free data transfer

You have the right to obtain your personal data provided by you to ECFS in a structured, common and machine-readable form and / or to have it transferred to other responsible parties.

### 6.4. Right of withdrawal of permission

To the extent that the processing is based on your prior consent, you have the right to withdraw that consent.

### 6.5. Exercise of your rights

You can exercise your rights by contacting ECFS bvba, either by e-mail to: [chris.deprez@ecfs.be](mailto:chris.deprez@ecfs.be), by mail to: D'Hondtstraat 45 in 8900 Ieper, or by using the contact form on the website, provided that you attach a copy of your identity card.

### 6.6. Automatic decisions and profiling

The processing of your personal data does not include profiling and will not be rejected by ECFS bvba in automated decisions.

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## 6.7. Right to make a complaint

You have the right to submit a complaint to the Belgian Privacy Commission:  
Commission for the Protection of Privacy:

Drukpersstraat 35  
1000 Brussels  
Tel: +32 (0) 2 274 48 00  
Fax: +32 (0) 2 274 48 35  
Email: [commission@privacycommission.be](mailto:commission@privacycommission.be)

This is without prejudice to a provision for a civil court.

## 7. Cookies

Surfing the ECFS bvba website may result in the installation of cookies on your computer. They simplify the visit and improve the ergonomics of the dialogue. You can refuse the installation of these cookies on your computer, but such refusal may prevent access to certain services of the website. General visitor data is kept on the ECFS bvba website, including the IP address of your computer and the time of retrieval and data that your browser sends. This data is used for analysis of visitor and click behavior on the website. We use this information to improve the operation of the website. This data is made anonymous as much as possible and is not provided to third parties.

## 8. Changes

This Privacy Policy can be changed. We advise you to regularly read this Privacy Policy for possible changes.

*Last updated version July 2019*